# EX PARTE OR LATE FILED



295 North Maple Avenue Basking Ridge, NJ 07920

August 6, 1992

Ms. Donna Searcy Secretary Federal Communications Commission 1919 M Street, N.W. - Room 222 Washington, D. C. 20554

Re: Ex Parte Presentation

CC Docket 92-90

RECEIVED

AUG 6 = 1992

FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Dear Ms. Searcy:

A meeting was held today to discuss the FCC proceeding concerning the Telephone Consumer Protection Act of 1991 in the above referenced docket. The areas of discussion included the comments and reply comments filed by AT&T and other parties. Attending the meeting for the FCC was Kathleen B. Levitz. Elaine Hatcher, Rick Witherington and Nathaniel Friends represented AT&T.

Two copies of this Notice were submitted to the Secretary of the FCC in accordance with Section 1.1206(a)(1) of the Commission's Rules.

Sincerely,

Elaine R. Hatcher District Manager

Attachment

cc: K. B. Levitz

List ABCDE

# **COMPANY SPECIFIC DO NOT CALL LISTS**

Accommodates Competing Interests

Preserves Consumer Choice

Cost-Effective and Flexible

**Protects Consumer Privacy** 

Reduces Burden on Small Companies

### **ENFORCEMENT MECHANISM**

FCC Enforcement Procedures Effective

Compliance Board [Industry & Consumers] could Set Standards & Adjudicate Complaints

Inform Consumers of Options to Prohibit Telemarketing Calls

### **NATIONAL DATABASE**

Best Solution for those Who Wish to Receive NO Telemarketing Calls

Market Research Shows Consumers Don't Want Blocking of All Telemarketing Calls

Consumer Dissatisfaction When 'Exempt' Telemarketing Calls are Received

Improper Structure Could Deny Consumer Access to Telemarketers With Whom They Wish to Deal

### DATABASE WOULD BE COSTLY AND COMPLEX

If Designed to Update Quickly and Protect Consumer Privacy

If Designed to Permit Designation of Designation of Specific Companies

Cost Borne by Telemarketers with 20-25% Changes Annually Could Cost Between \$24 & \$80 Million

# OTHER OPTIONS TO RESTRICT CALLS - NOT IN CONSUMER INTEREST

Network Technology of Single NXX Not Now Technically Viable

SS7 Deployment Required in Network

Network Solution May Hamper Debt Collection Efforts

**Directory Markings** Raise Problems for National Telemarketers

No National Directory Exists
Only Hundreds of Independent Directory Databases

**Directory Would Exclude Unlisted Numbers** 

Annual Directory Publishing Dates Results in Lag Between Consumer Request and Listing

<u>Time of Day</u> Restrictions Need Be No More Severe

AT&T Voluntarily Restricts Calling to 9A to 9P

### **MORE RESTRICTIONS ON LIVE SOLICITATIONS?**

### Support Consumer Choice

Consumers May Prefer Not to Receive Calls By Live Operators
But Recognize That Many Consumers Do Business with
Telemarketers

TCPA Intended to Bar Prerecorded Solicitation, Not Restrict
Devices Which Only Dial Numbers Automatically to Connect to
Live Operators [Predictive Dialers]

Support Confirmation That Definition of 'Automatic Telephone Dialing Equipment' Does Not Include Automated Dialing Devices

Not Coupled with Prerecorded Voice Solications

AT&T Uses Telemarketing to Promote Long Distance and through American Transtech acting as a Service Bureau

### **AUTODIALER AND FAX RESTRICTIONS**

Should Not Prohibit Using Autodialers and Recorded Messages as Voice Messaging or Information Service Calls to Existing Customers

Support Rule that Voice Systems Release Line within 5 Seconds of On-Hook Signal

Support Requirement that Fax Machines be Manufactured with Ability to Mark Each Page with Identity of Sender, Etc.

Need Clarification to Recognize Difference Between Fax
Originator and Fax Service Provider Who Does Not Determine
Content or Distribution



FEWER RESTRICTIONS

MORE RESTRICTIONS

PRESERVE CONSUMER CHOICE

DENY CONSUMER ACCESS TO ALL TELEMARKETING

LEAST COST

**MOST COST** 

**NO LISTS** 

COMPANY-SPECIFIC DO NOT CALL [DNC] LISTS CALL-ME DATA BASE WITH NATIONAL AVAILABILITY

NO CHANGE IN NETWORK OR USE OF NEW TECHNOLOGY NETWORK BLOCKING BY SINGLE NXX FOR TELEMARKETERS

MAINTAIN TIME OF DAY [TOD] CALLING HOURS AT 9A - 9P RESTRICT TOD TO FEWER OR SPECIFIC HOURS (DINNER HR)

INFORMATION IN CUSTOMER GUIDE PGS OF DIRECTORY

DIRECTORY
MARKINGS OF DNC
CUSTOMERS

NO AUTODIALER OR FAX RESTRICTIONS

VOICE MESSAGING NOT PROHIBITED. 5 SEC DISCONNECT FROM ON-HOOK OK. FAX IDENT. SENDER. FAX ORIGINATOR VS FAX SVC PROVIDER MUST BE CLEAR. MORE RESTRICTIONS ON AUTODIALERS AND FAX MFG. AND SVC PROVIDERS.